



Broadline Group is committed to delivering high-quality recruitment and staffing services while protecting the environment and ensuring the health, safety, and wellbeing of all employees, candidates, and contractors.

This integrated policy supports compliance with ISO 9001 standards and drives continual improvement.

Quality

- Understand and fulfil client requirements to achieve satisfaction and long-term relationships.
- Monitor and improve processes, services, and performance through a robust Integrated Management System (IMS).
- Encourage feedback from clients, candidates, and employees to drive continual improvement.

Responsibilities

- Top Management: Ensure the policy is implemented, communicated, and periodically reviewed for continuing suitability.
- Employees: Follow procedures, report hazards, and contribute to continual improvement initiatives.
- Managers / Supervisors: Ensure staff and candidates are aware of and comply with this policy in daily operations.

Approved by:

Name	Position
Suzanne Gurein	CEO